



# our guarantee

## Oaks Landscape Products Lifetime Warranty

Oaks Landscape Products are manufactured to the highest quality standards in a tightly controlled, fully monitored production environment. Oaks Landscape Products are guaranteed to be free of material defects for as long as the original Purchaser (Homeowner), owns the residence where the product(s) are installed. Product found to be defective will be replaced without cost. Colour matching cannot be guaranteed and replacement labour is not included. The warranty is subject to normal 'residential' use conditions.

## Limitations & Exclusions

This Warranty does not apply to damage, deterioration or colour change to the concrete products resulting from:

1. Product installation inconsistent with the Interlocking Concrete Pavement Institute (ICPI) or National Concrete Masonry Association (NCMA) Guidelines.
2. Breakage caused by transportation, handling, site design, overloading, impact or base/subgrade settlement.
3. Surface discolouration caused by staining, efflorescence, improper sealing, pollution or abrasion.
4. Contact with fertilizers, harmful chemicals, or de-icing agents other than sodium chloride.

